

FUTURE LIFE GROUP

Future Life Technologies

Business software, built and run by people who run a business on it

434	17	41	328
Centres in one deployment	Countries	Modules in the platform	Data models

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WHO YOU WOULD BE BUYING FROM

We run it before we sell it

Future Life Technologies builds and runs business software. The platform in this brochure is the one Future Life Group's own network of 434 accredited centres across 17 countries runs on every working day — the same platform we install, brand and hand to other businesses. We are not selling you something we demo. We are selling you something we depend on.



THE WHOLE PLATFORM

Two ways to take all of it



For Schools & Colleges

Admissions, teaching, examinations, fees — under your own name

One platform for schools, colleges and universities: admissions, learning, proctored examinations, QR-verifiable certificates, fees and accounts — white-labelled under your own name by Future Life Group.

`lapt.uk/platform-for-institutions/`



For Businesses

Every conversation, lead, call and invoice in one place — under…

One platform for your whole business: official WhatsApp, cloud call centre, sales CRM, proposals with e-signature, invoicing and real books — white-labelled under your own name by Future Life Group. From ₹999 per user per month.

`lapt.uk/platform-for-business/`

BUY ONE, OR BUY ALL OF THEM

The products

Each is sold on its own and replaces something you already pay for.

About us

Built by a company that had to ring people for a living.

About Future Life Group — who builds the calling platform and why.

`lapt.uk/call-about/`



About Us

About Future Life Group

Future Life Group is a technology company built on 25 years of experience through LAPT Ltd UK, developing B2B SaaS and technology solutions for businesses and industries worldwide.

`lapt.uk/about/`

All features

Every feature, and whether it works today

The full feature list for Rest restaurant software — billing, kitchen screen, menu, stock, online orders, guests, reports, outlets, staff, tax and hardware — marked working or in build.

`lapt.uk/rest-features/`



All Industries

We build for industries, not for everybody

Industry software from Future Life Group: education, hospitality, beauty, IT and agencies, real estate and healthcare — built on one platform, installed under your own name.

`lapt.uk/industries/`

Beauty & Wellness

Appointments, packages and stylists — without three apps

Beauty & Wellness software from Future Life Group: appointments, packages & memberships, stylist commission, stock — on a platform that already handles WhatsApp, calls, invoicing and accoun…

`lapt.uk/beauty-software/`



Build plan

Building the IT company, step by step

Internal build plan.

`lapt.uk/build-plan/`

Education

Admissions to certificate, on one system

Education software from Future Life Group: admissions crm, learning platform, exams & proctoring, certificates & qr — on a platform that already handles WhatsApp, calls, invoicing and accou…

`lapt.uk/education-software/`

Features

Everything the switchboard does, in one list.

The complete feature list for Calling by Future Life Group — what is live today and what is in build.

`lapt.uk/call-features/`



Future Life Education — Publishing

Publishing Knowledge. Creating Learning Resources.

Future Life Education Pvt. Ltd., the publishing company of Future Life Group and LAPT UK's exclusive publishing partner in India: CBSE books Nursery to Class 12, Kaushal Vikas, entrance exa…

`lapt.uk/industry-publishing/`

Glossary

The words, without the sales voice.

A plain-English glossary of call centre and telephony terms — IVR, PBX, SIP, DID, ACD, DNC and the rest.

`lapt.uk/call-glossary/`

Healthcare

Appointments and records, with the messaging built in

Healthcare software from Future Life Group: appointments, patient records, billing & insurance, follow-up recall — on a platform that already handles WhatsApp, calls, invoicing and accounts.

`lapt.uk/healthcare-software/`

Home

Run the restaurant from your phone

Restaurant software for people who own restaurants rather than cook in them. Tables, orders, kitchen screen, bills, day book — on the phone you already have.

`lapt.uk/rest-index/`



Home

Future Life Group

Future Life Group — Building Tech Solutions. A technology company with 25 years of history, building software, platforms, cloud and AI for education, hospitality, retail, IT, healthcare and…

`lapt.uk/index/`

Hospitality

The guest, the booking and the bill in one place

Hospitality software from Future Life Group: bookings & availability, guest profiles, whatsapp confirmations, staff rota & payroll — on a platform that already handles WhatsApp, calls, invo…

`lapt.uk/hospitality-software/`



How We Work

Five steps, whether you are buying a licence or a build

How Future Life Group delivers: scoping with a written price, weekly staging you can open, careful migration with the old system live, training per team, and support with a named response t…

`lapt.uk/how-we-work/`

IT & Agencies

Projects, time and retainers that reconcile with the invoice

IT & Agencies software from Future Life Group: projects & tasks, timesheets, retainer billing, proposals & e-signature — on a platform that already handles WhatsApp, calls, invoicing and ac…

`lapt.uk/it-agency-software/`

More than one

Every restaurant on one screen

Run several restaurants: takings side by side, one tap into any of them, one login.

`lapt.uk/rest-owners/`



AI Content Studio

A year of course writing, done in weeks

AI writes course outlines, lesson text, images, slide decks and quizzes, with narrated video rendering and a production board tracking coverage — in any language.

`lapt.uk/offer-ai-content-studio/`



Certificates & QR

A certificate an employer can check in five seconds

Issue printed-quality certificates, diplomas, marksheets and cards on your own artwork, each with a QR code verifiable on a public page — plus tracked physical despatch.

`lapt.uk/offer-certificates-qr/`



Cloud Call Centre

A phone system that brings four other systems with it

Cloud call centre with recording, AI transcription and summaries, inbound queues, round-robin routing and TRAI calling rules — for less per agent than a phone system on its own costs elsewh…

`lapt.uk/offer-cloud-call-centre/`



Exams & Proctoring

Examinations you can defend — written from your own material

Online examinations with AI paper generation from your own material, timed and shuffled delivery, webcam proctoring, locked screen, AI marking with plagiarism flags and human review before …

`lapt.uk/offer-exams-proctoring/`



Invoicing & Accounts

Invoices that chase themselves, into books that always bala…

Invoicing with country-based tax, automatic payment reminders and a real double-entry ledger — live P&L and balance sheet consolidating several companies.

`lapt.uk/offer-invoicing-accounts/`



Lead & Sales CRM

Every lead with a name against it and a date to chase

Sales CRM with Meta lead-ad webhooks, website form capture, engagement ranking, owner and follow-up date on every lead, and full campaign attribution.

`lapt.uk/offer-sales-crm/`



Learning Platform

Teach on a system built the way a qualification actually wo…

Learning platform structured as subject, chapter and class, with guided hours, grade bands, weighted assessment and content reused across qualifications.

`lapt.uk/offer-learning-platform/`



Marketing & Attribution

Know which advert produced the customer, not just the click

Campaign tracking, triggered journeys, per-message email delivery and open tracking, link and QR builders — with every enquiry attributed to the advert that produced it.

`lapt.uk/offer-marketing-attribution/`



Mobile Apps

Your own app on the Play Store and the App Store — without …

Android and iOS apps built on the Future Life Group platform — your brand on the store, one codebase for both, with the backend, logins and payments already built.

`lapt.uk/offer-mobile-apps/`



Payroll & People

Salary runs, payslips and letters — in the same system as t…

Payroll with salary structures, statutory deductions, monthly runs, payslips and appointment letters, with employee and bank records held in one place.

`lapt.uk/offer-payroll-people/`



Proposals & e-Signature

Send a priced offer they can sign on their phone

Branded proposals with live totals in six currencies, secure client link, online signature, KYC upload, view tracking and automatic invoicing on signature.

`lapt.uk/offer-proposals-esign/`



Team Productivity

Know what your team actually did — without watching their s…

Team productivity and monitoring that reports real work — calls, leads, invoices and follow-ups — instead of screenshots and keystrokes. Day plans, department rollups and AI-assisted apprai…

`lapt.uk/offer-team-productivity/`



WhatsApp Growth

Stop losing customers in a salesperson's personal WhatsApp

One official WhatsApp number for your whole business, with a shared inbox, campaigns, call recording and follow-ups that chase themselves. Installed under your own brand by Future Life Grou…

`lapt.uk/offer-whatsapp-growth/`



Work Queue & Appraisals

Nothing open without a name against it and a date

Work queue where every open item has a named owner and a follow-up date, with day plans, department rollups, productivity reporting and AI-assisted appraisals.

`lapt.uk/offer-work-queue/`



Our 25-Year Story

How Future Life Group grew from certification into technolo…

The history of Future Life Group — certification from 2003, and the technology that grew out of it from 2012.

`lapt.uk/history/`

Pricing

You pay for the restaurant, not for the staff in it

Restaurant software pricing — per restaurant per month, unlimited staff, free while you set it up.

`lapt.uk/rest-pricing/`

Privacy

What we hold, and what we do with it.

Privacy policy for the calling platform — what is held, where, and who can reach it.

`lapt.uk/call-privacy/`

Privacy

Privacy

`lapt.uk/rest-privacy/`

Real Estate

The enquiry, the site visit and the commission in one line

Real Estate software from Future Life Group: listings, enquiries & site visits, broker commission, whatsapp updates — on a platform that already handles WhatsApp, calls, invoicing and accou…

`lapt.uk/real-estate-software/`

Service status

Where to look when something is wrong.

Service status and support contact for the calling platform.

`lapt.uk/call-status/`

Site map

Site map

Every page on the Future Life Group website, grouped and linked — platform, industries, services, company and legal.

`lapt.uk/sitemap/`

Terms

Terms

lapt.uk/rest-terms/

Terms

The terms this service is sold on.

Terms of service and acceptable use for the calling platform.

lapt.uk/call-terms/

vs CallHippo

Calling, next to CallHippo.

An honest comparison of Calling by Future Life Group and CallHippo — including where CallHippo is the better buy.

lapt.uk/call-vs-callhippo/

vs Dialpad

Calling, next to Dialpad.

An honest comparison of Calling by Future Life Group and Dialpad — including where Dialpad is the better buy.

lapt.uk/call-vs-dialpad/

vs Exotel

Calling, next to Exotel.

An honest comparison of Calling by Future Life Group and Exotel — including where Exotel is the better buy.

lapt.uk/call-vs-exotel/

vs Knowlarity

Calling, next to Knowlarity.

An honest comparison of Calling by Future Life Group and Knowlarity — including where Knowlarity is the better buy.

lapt.uk/call-vs-knowlarity/

vs MyOperator

Calling, next to MyOperator.

An honest comparison of Calling by Future Life Group and MyOperator — including where MyOperator is the better buy.

lapt.uk/call-vs-myoperator/

vs RingCentral

Calling, next to RingCentral.

An honest comparison of Calling by Future Life Group and RingCentral — including where RingCentral is the better buy.

lapt.uk/call-vs-ringcentral/

What it does

Six screens, and what each one is for

Floor plan, order screen, kitchen screen, menu, day book and the multi-restaurant view — what each does.

lapt.uk/rest-what/

Writing

What we have learned, written down.

Notes from running a call centre on our own software — delivery failures, number provisioning, spam flagging and what we lack.

lapt.uk/call-blog/

WHEN THE PRODUCT IS NOT THE ANSWER

What we do

Eight capabilities, and the services under each.



AI & Automation

AI in production, not on a slide

AI automation built by a team that runs AI in production across 19 modules — content generation, voice and call intelligence, document extraction, marking, chatbots and …

`lapt.uk/ai-and-automation/`



Legacy Modernisation

We migrated a 434-centre network across 17 countries without lo…

Legacy system modernisation and migration: replatforming, data migration with reconciliation, and running the old system alongside the new until you decide to switch it …

`lapt.uk/legacy-modernisation/`



Software Engineering

Software built by the team that still maintains it

Custom software development in Python and Django: web applications, APIs, integrations, dashboards and internal tools, built with tests, migrations and one-command deplo…

- Website Design & Development
- UI/UX Design
- E-commerce Development
- API & Systems Integration
- Cloud, DevOps & Hosting
- QA & Testing
- Data & Analytics
- Cybersecurity & VAPT
- IT Staff Augmentation

`lapt.uk/software-engineering/`



Mobile Apps — Android & iOS

Apps for Android and iOS from one codebase — and one team that …

Android and iOS app development in Flutter — one codebase for both stores, published under your own developer account, with store compliance and OS updates maintained.

`lapt.uk/mobile-app-development/`



Digital Marketing & Growth

Marketing that reports the customer, not the click

Digital marketing with real attribution: SEO, Google Ads, Meta Ads, social media, WhatsApp campaigns, landing pages and lead generation, reported from advert to paying c…

- Search Engine Optimisation
- Google Ads
- Meta Ads
- Social Media Marketing
- WhatsApp Campaigns
- Lead Generation

`lapt.uk/digital-marketing/`



Creative & Content Production

Video, courseware and content produced at volume — because we h…

Video production, e-learning courseware, content writing, design and presentation production — AI-assisted at volume, reviewed by people.

- Graphic Design & Branding
- Video Production
- Content Writing

`lapt.uk/creative-and-content/`



Managed Services & BPO

The team that runs it, so you do not have to hire one

Managed services and BPO: customer support, back office, IT helpdesk, finance and admin teams — running on the same platform we build, with the work measurable.

- ERP & CRM Implementation

`lapt.uk/managed-services/`



Technology Advisory

An honest second opinion, including when the answer is 'do not …

Technology advisory: architecture review, build-versus-buy, vendor assessment, security and data review, and a costed roadmap — from a team that also builds.

`lapt.uk/technology-advisory/`

NO SURPRISES LATER

What it costs

Priced per user, the way you already buy software — except one licence here replaces the WhatsApp tool, the phone system, the CRM, the signing service and the billing package. Compare it against the sum of those bills, not against any one of them.

PLAN	PRICE	WHAT IT COVERS
Starter	**₹999 /user/month**	Official WhatsApp shared inbox and the Lead & Sales CRM. Everything to catch an enquiry, own it and chase it. Minimum five users.
Growth	**₹2,499 /user/month**	Adds the Cloud Call Centre, Proposals & e-Signature and Marketing & Attribution — less per person than a phone system alone costs elsewhere, with four more systems in it.
Complete	**₹3,999 /user/month**	All twelve products, including invoicing and real double-entry books, the learning platform, examinations, certificates and payroll.
Own Cloud	**₹6,00,000 /year**	The complete platform in your own cloud account or on your own servers, with unlimited users, your own domain and certificates, and priority support.

- Per user per month, billed annually, excluding GST. Minimum five users. Monthly billing is available at 20% more.
- Your data is yours alone — kept apart from every other customer and never visible to them. Own Cloud adds your own installation and your own database, on your own domain.
- WhatsApp, telephony, domains, hosting and storage are billed at our published rates, metered per account, and you see the estimate before every campaign — one bill for everything instead of five suppliers to chase.
- Own Cloud becomes the cheaper option at 50 users on Starter, 20 on Growth and 13 on Complete — we will tell you when you cross that line rather than wait for you to notice.
- A written quote against your own numbers, and a walkthrough on the live system, before you commit to anything.

Talk to us

Tell us what you run today and where it hurts. A person reads it and replies — normally the same working day. A first conversation costs nothing, and nothing is installed to see the system running.

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